



TyreSure Claims Procedure

The Following is needed for a TyreSure claim:

- TyreSure claim form (one page)
- Quote / Invoice (with proof of payment) from a reputable fitment centre such as Supa Quick, Tyremart, Hi-q, TWT.
- Photos of the damages to the tyre/s and the tread left on the damaged tyre/s
- Tread as measured by the fitment centre
- What the tread would have been if the tyre was brand new (Tread in millimetres)
- Policy document for the client.

Please Note: The tread must be measured in millimetres by the fitment centre and indicated on a letterhead. We cover for the damaged tyre, valves and balancing.

The client does have the option to replace the tyre and send us the invoice and proof of payment for a refund into their account. With only a quote we can only request payment to the fitment centre.

Our payment does take up to 4 days to reflect and as it is done through QSURE Xcelerate, we only receive proof of payment after 4 days. The proof of payment will be sent through as soon as it is received.

PLEASE NOTE: We may not make payment to any clients account if the client has not made payment to the fitment centre. Should a fitment centre not want to work with us we do ask that you make use of another fitment centre in order for us to help you accordingly.

Claims to be sent to: Yolande@xssure.co.za

X'S Sure Pty Ltd is an authorised financial service provider
FSP number 21101

