



## ScratchSure

Any damage that can be defined as a small dent, scratch or chip will be covered. There is no limit to the size of the dent or scratch as long as it is seen as a small dent/scratch.

### Options:



**ScratchSure 1:**  
R5,000 limit  
R350 inner excess



**ScratchSure 2:**  
R7,500 limit  
R350 inner excess

### Claims Procedure:

The Following is needed for a ScratchSure claim:

- Claim form
- Quote / Invoice from a reputable panel beater of the clients choice
- Photos of the scratch/dent on the vehicle

**Please note:** The client does have the option to pay for the excess themselves and send us the invoice and proof of payment for a refund into their account. Otherwise we can make payment for the excess to the Panelbeater directly .

Our payment does take up to 4 days to reflect and as it is done through QSURE Xcelerate we only receive proof of payment after the 4 days. The proof of payment will be sent through as soon as it is received.

**Claims to be sent to: [Yolande@xssure.co.za](mailto:Yolande@xssure.co.za)**

- Exclusion List as per the policy wording.

-31 Day waiting period will apply

ScratchSure does not cover third party claims only the insureds vehicle.

T's and C's Apply

**X'S Sure Pty Ltd is an authorised financial service provider  
FSP number 21101**

