



COMMERCIAL CRIME

| SERVICE | SERVICE PROVIDER | BENEFIT TO CLIENT |
|-----------------------------|-----------------------------|--|
| Account Verification | Michael Barker and Partners | Bank account verification for large payments |
| Fraud Hotline | Michael Barker and Partners | Report fraudulent activities anonymously |
| Private Arbitration | Tokiso Dispute Settlement | Alternative options to costly litigation in commercial and employment disputes |
| Surveys | Michael Barker and Partners | Fraud risk survey |

CYBER RISKS

| SERVICE | SERVICE PROVIDER | BENEFIT TO CLIENT |
|--------------------------------------|---------------------------|--|
| Crisis Communication & PR | PR Expert | Public relations support and media disaster management |
| Cyber Security Assessment | Magix Security | Automated vulnerability assessment |
| Cyber incident hotline | Cyanre | Incident response hotline 012 940 4951/2 |
| Legal support | Corporate Options | Contract vetting and management |
| Private Arbitration | Tokiso Dispute Settlement | Alternative options to costly litigation in commercial and employment disputes |
| Telephonic Services | Legal Ex | Legal support on most commercial legal matters |

DIRECTORS' AND OFFICERS' LIABILITY

| SERVICE | SERVICE PROVIDER | BENEFIT TO CLIENT |
|----------------------------|------------------------------------|--|
| Membership | Institute of Directors | Sponsored membership for 5 executive board members |
| Private Arbitration | Tokiso Dispute Settlement | Alternative options to costly litigation in commercial and employment disputes |
| Surveys | Corporate Governance Accreditation | Corporate governance surveys |
| Training | Institute of Directors | Course: Being a Director 1 & 2 |

EMPLOYMENT PRACTICES LIABILITY

| SERVICE | SERVICE PROVIDER | BENEFIT TO CLIENT |
|----------------------------|---------------------------|---|
| Membership | GEO/Labourwise/NEASA | Representation at the CCMA and Bargaining Councils |
| Private Arbitration | Tokiso Dispute Settlement | Alternative options to costly litigation in commercial and employment disputes |
| Telephonic Services | GEO/Labourwise/NEASA | Access to labour law advice |
| Training | GEO/Labourwise | Subsidised chairing of disciplinary hearings and other industrial relations matters |

FINANCIAL INSTITUTIONS

| SERVICE | SERVICE PROVIDER | BENEFIT TO CLIENT |
|--------------------------------------|-----------------------------|--|
| Account Verification | Michael Barker and Partners | Bank account verification for large payments |
| Crisis Communication & PR | PR Expert | Public relations support and media disaster management |
| Fraud Hotline | Michael Barker and Partners | Report fraudulent activities anonymously |
| Legal support | Corporate Options | Contract vetting and management |
| Private Arbitration | Tokiso Dispute Settlement | Alternative options to costly litigation in commercial and employment disputes |
| Telephonic Services | Legal Ex | Legal support on most commercial legal matters |

GENERAL LIABILITY

| SERVICE | SERVICE PROVIDER | BENEFIT TO CLIENT |
|--------------------------------------|---------------------------|--|
| Crisis Communication & PR | PR Expert | Public relations support and media disaster management |
| Emergency | Africa Assist | Medical emergency evacuation for visitors, search and rescue, repatriation, and medical expenses |
| Legal support | Corporate Options | Contract vetting and management |
| Private Arbitration | Tokiso Dispute Settlement | Alternative options to costly litigation in commercial and employment disputes |
| Surveys | AfriCompliance | General risk surveys, health and safety, environmental and agricultural assessment |
| Telephonic Services | Legal Ex | Legal support on most commercial legal matters |
| Web Services | Various | www.madeasy.co.za http://consumerprotectionliability.co.za http://www.camargueum.co.za/download/popi-guide |

MEDICAL MALPRACTICE

| SERVICE | SERVICE PROVIDER | BENEFIT TO CLIENT |
|--------------------------------------|---------------------------|--|
| Crisis Communication & PR | PR Expert | Public relations support and media disaster management |
| Legal support | Corporate Options | Contract vetting and management |
| Private Arbitration | Tokiso Dispute Settlement | Alternative options to costly litigation in commercial and employment disputes |
| Telephonic Services | Legal Ex | Legal support on most commercial legal matters |

PENSION FUND TRUSTEES LIABILITY

| SERVICE | SERVICE PROVIDER | BENEFIT TO CLIENT |
|--|------------------------------------|---|
| Account Verification | Michael Barker and Partners | Bank account verification for large payments |
| Pension Fund Adjudicator Response | Shepstone & Wylie | One complimentary response to a Pension Fund Adjudicator complaint per policy period High-level analysis of pension fund in order to highlight areas of potential risk High-level analysis of pension fund service level agreements in order to highlight areas of potential risk |
| Private Arbitration | Tokiso Dispute Settlement | Alternative options to costly litigation in commercial and employment disputes |
| Surveys | Corporate Governance Accreditation | Corporate governance surveys |
| Training | FQ Financial Skills | Trustee and principal officer education |

PROFESSIONAL INDEMNITY

| SERVICE | SERVICE PROVIDER | BENEFIT TO CLIENT |
|--------------------------------------|---------------------------|--|
| Crisis Communication & PR | PR Expert | Public relations support and media disaster management |
| Legal support | Corporate Options | Contract vetting and management |
| Private Arbitration | Tokiso Dispute Settlement | Alternative options to costly litigation in commercial and employment disputes |
| Telephonic Services | Legal Ex | Legal support on most commercial legal matters |

PLEASE CONTACT YOUR BROKER TO FIND OUT HOW TO ACCESS THESE SERVICES

THE POWER OF KNOWLEDGE

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