

# HOLLARD ROADSIDE ASSIST PRODUCT OVERVIEW COMMERCIAL

## PRODUCT

### COMMERCIAL ROADSIDE & ACCIDENT ASSISTANCE

(Vehicles under 3 500kgs)

- Tow in
  - Mechanical breakdown – covered up to R500
  - Electrical breakdown – covered up to R500
- Courtesy Vehicle (within 100km of your place of business)
- Hotel Accommodation (outside of 100km of your place of residence, resulting in an overnight delay for up to R500 for 4 people)
- Car Rental (If the circumstances of the problem entitles you to the hotel accommodation benefit but you would prefer to continue with your journey immediately, we will arrange for a rental car to enable you to reach your destination – cover up to R500)
- Vehicle Repatriation (R500 for 24-hour, Group-B car rental or a flight ticket to collect the vehicle after repairs. Alternatively, should the vehicle have been towed to a dealership closer to the member's place of residence, we will supplement the additional tow costs with the costs of car rental)

#### Overall Limit of R5 000 per annum per policy

\*Please note: This cover excludes all vehicles over 3 500kg, trailers, caravans and boats. A member will not be entitled to service where the vehicle is not in a roadworthy condition. Any costs incurred through arrangements made by the member without prior authorisation shall not be reimbursed. Assistance is only available in South Africa, Lesotho and Swaziland.

## ROADSIDE ASSIST SUMMARY

### HOLLARD ROADSIDE ASSIST

- Only available to clients who have a mechanical breakdown and require assistance
- Roadside Assist is an extension on a client's policy
- In the event of a mechanical breakdown, the client through referring to their DO NOT TOW stickers, call 08600 HOLLARD (38262)
- Upon client calling to request for Roadside Assistance, they will have to provide personal details to prove they are paying for this service
- Our clients have access to the following services:
  - Flat battery (replacement at client's cost)
  - Flat tyre (assist in changing the tyre)
  - Keys locked in vehicle (unlocking only)
  - Fuel assistance (limited to 5 litres per incident)
  - Minor roadside repairs (electrical, coils, Immobiliser)
  - Transmission problems
  - Mechanical breakdown – covered up to R500
  - Electrical breakdown – covered up to R500
  - Overnight accommodation – covered up to R500
  - 24-hour Group B car rental – covered up to R500
- Aim of Roadside Assist is to provide clients with a beneficial value add, at a minimal cost that will assist them with any inconveniences

Assist Number: 08600 38262

Hollard.

The Hollard Insurance Co. Ltd (Reg No 1952/003004/06) is an authorised Financial Services Provider