

Geyser Emergency?

Follow our quick & easy
claim process



Benefits of using our contact centre



No more paperwork

Register a claim using our contact centre, email or whatsapp.



No shortfall

Only the excess, where applicable, is payable upfront*



24 Hours

Wait no longer than 24 hours for your geyser replacement or repair*

* Standard electrical geyser installation without smart device



Vetted and professional

Service providers to get your geyser back up and running in no time



Validated instantly

Contact centre claims are registered, validated and allocated instantly



Resultant damage

Resultant damage is also reported and dealt with automatically

HOW TO REACH US:

Email: assist@cia.co.za

Whatsapp: 066 586 7763 (Messages only)

0861 242 911