CLAIM • THE • FUTURE

WITH

DIGICALL

CONSIDER IT DONE

Digicall Broker Solution (MPC)

Intelligent and Integrated Claims

Management via Digicall





All claims to be captured via Digicall:

- 0860 (1st call resolution) -24/7 operational and fully staffed
- DPS Broker Portal

Broker Solution Link:

http://www.digicall.co.za/dpspublicweb/home/index/digicall

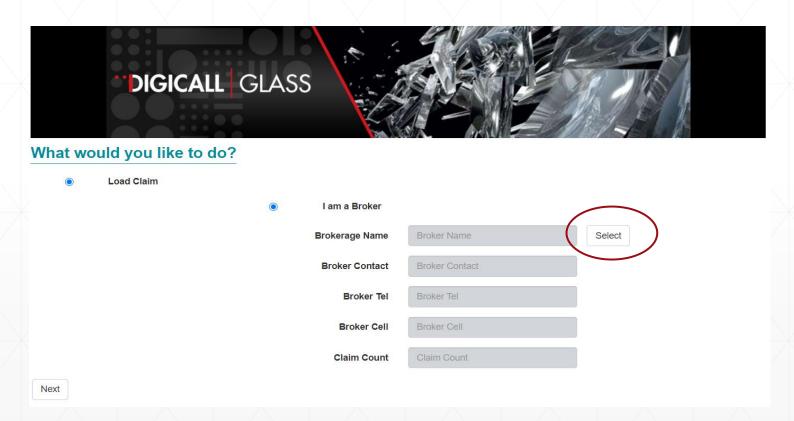


Steps to follow:



Steps:

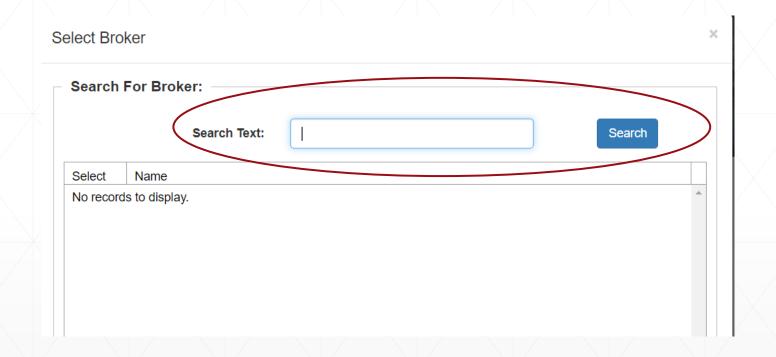
- 1. Click on the link provided.
- 2. Navigate to "select broker"





Steps continued...

3. Perform a broker search and select from the search result window



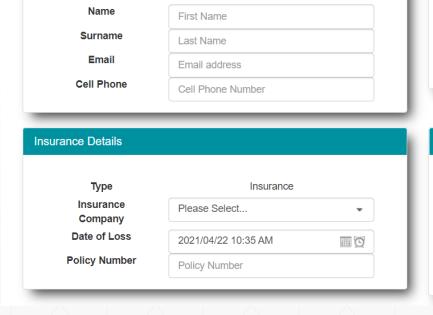


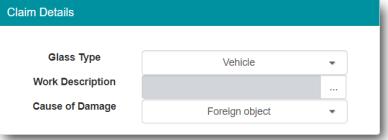
Steps continued...

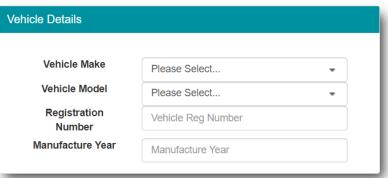
- 4. Once a broker has been selected click on "next"
- 5. Complete all the fields:

Load Claim

Policy Holder









Steps continued...

6. Click on "submit"

Additional Instructions & Notes

Any additional notes or instructions can be added here:

Digicall will validate the information and appoint the relevant glass service provider as per Insurance agreement. Client will be notified accordingly

Previous Submit

The claim notification process is now complete.



The End.

