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SMIT & KIE BROKERS

Smit & Kie Assist 0105934242

HCV ROADSIDE ASSIST

HCV Roadside Assist is available 24 hours a day, 7 days a week, 365 days a year and includes the following benefits.

ACCIDENT TOWING

Towing of the vehicle to the nearest approved repairer from the scene of the accident. All costs will be invoiced to the insurer as part of the claim.

2ND ACCIDENT TOW / BREAK-IN TOW / STOLEN AND RECOVERY TOW

Assistance will be provided, all costs will be invoiced to the insurer as part of the claim.

SPILLAGE AND RISK MANAGEMENT

The following services will be arranged and invoiced to the insurer as part of the claim:

- Recovery and towing of your trucks and cargo.
- Recovery and unloading of the cargo.
- Accident reconstruction.
- Security placement.

MECHANICAL OR ELECTRICAL BREAKDOWN

We arrange to tow the vehicle to the nearest repairer, up to a maximum of 250km per incident. Covered up to a maximum of R15 000. Any costs over and above this amount will be payable by the client directly to the service provider.

FLAT TYRE ASSISTANCE

Cover will be provided for the call-out fee and first hour labour to fit the spare tyre. The cost of the repair or the replacement of the tyre is not covered.

FUEL ASSISTANCE

Cover will be provided for the call-out and first hour labour if you are stranded next to the road as a result of running out of fuel. A service provider will be dispatched to deliver the fuel. The cost of the fuel will be for your own account.

FLAT BATTERY

If your vehicle won't start due to a flat battery, we will dispatch a service provider to attempt to jump start the vehicle. It should be noted that jump starting could result in damage to the vehicles' electronics and a tow to the nearest repairer is recommended.

ANNUAL LIMIT

R15 000 per HCV, HCV trailers and busses.

EMERGENCY MEDICAL & TRAUMA ASSIST

Emergency Medical & Trauma Assist will provide you with assistance 24 hours a day, 7 days a week, 365 days a year. In the event of a medical emergency, we will arrange the following:

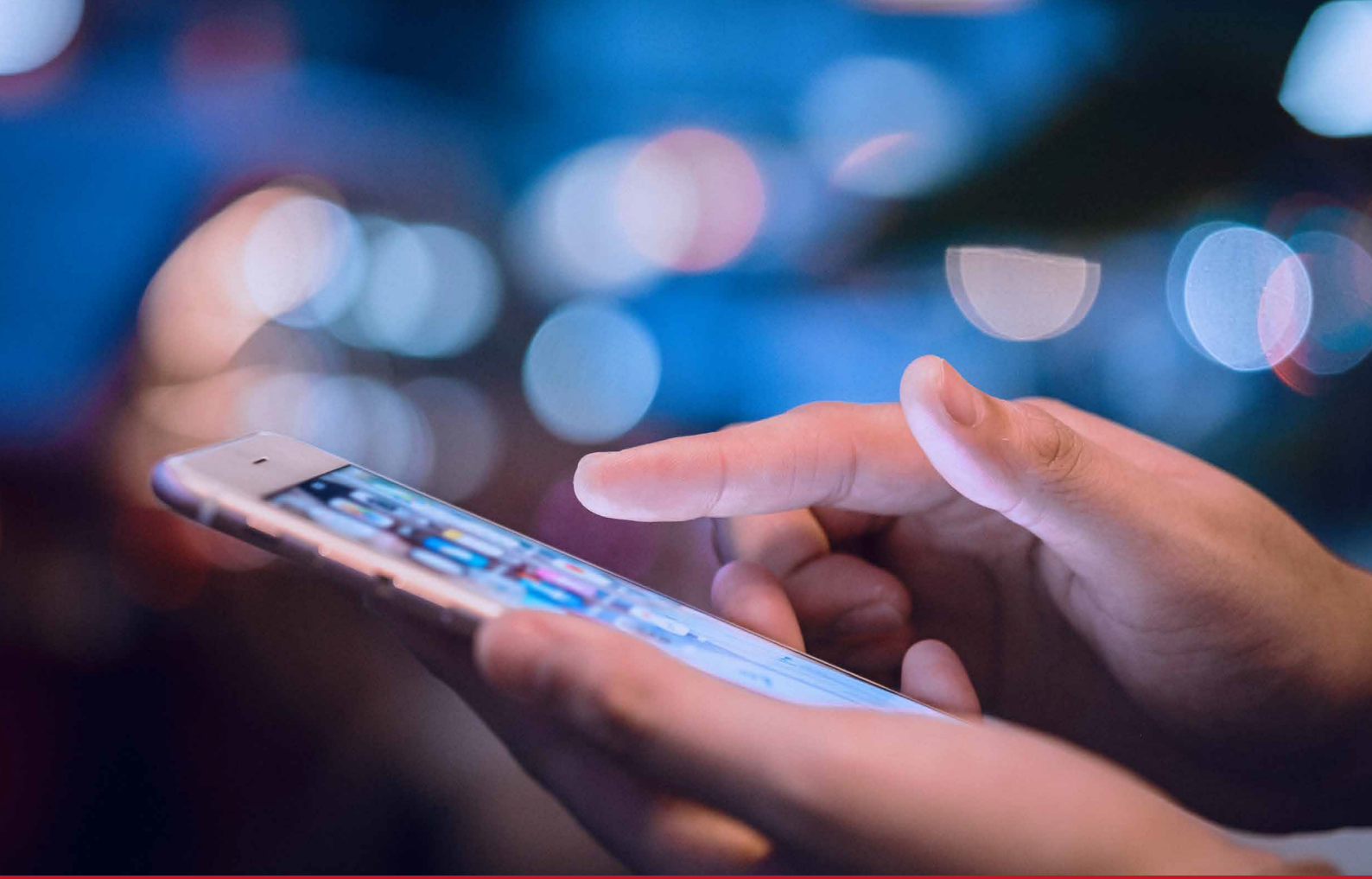
- Emergency telephonic "911" type medical advice and information.
- Telephonic trauma counselling.
- Repatriation of mortal remains if the patient dies more than 180 km from their usual residence.
- Confidential non-emergency medical information and advice.

At the discretion of the medical service provider:

- Emergency medical response by road or air to the scene of medical emergency.
- Transfer of the patient to the most appropriate medical facility.

ANNUAL LIMIT

R10 000 per HCV, HCV trailers and busses.



EEZI ASSIST (USSD CODE)

There is no need for you to remember our telephone number. You simply press a button on your mobile phone and we call you!

- This benefit is available 24 hours a day, 7 days a week, 365 days a year.
- Simply register yourself and employees mobile numbers on the following link [bit.ly/Smit & Kie_Eezi_Assist](http://bit.ly/Smit_Kie_Eezi_Assist)
- An activation sms will be sent to your mobile phone which needs to be loaded as a speed dial.
- Should you, or any of the registered employees, need any assistance as specified in your policy wording, simply press the assigned button for 2 seconds and a Customer Relations Consultant will phone you.*

PLEASE NOTE

The mobile phone needs to have airtime loaded. If you do not have internet access and wish to register or require assistance to register, please call us on 0105934242.

*The signal is cellphone network dependent.