



## 3in1 TyreSure Claims Procedure

### The Following is needed for a TyreSure claim:

- TyreSure claim form (one page)
- Quote / Invoice (with proof of payment) from a reputable fitment centre such as Supa Quick, Tyremart, Hi-q, TWT.
- Photos of the damages to the tyre/s and the tread left on the damaged tyre/s
- Tread as measured by the fitment centre
- What the tread would have been if the tyre was brand new (Tread in millimetres)
- Policy document for the client.

**Please Note:** The tread must be measured in millimetres by the fitment centre and indicated on a letterhead. We cover for the damaged tyre, valves and balancing.

The client does have the option to replace the tyre and send us the invoice and proof of payment for a refund into their account. With only a quote we can only request payment to the fitment centre.

Our payment does take up to 4 days to reflect and as it is done through QSURE Xcelerate, we only receive proof of payment after 4 days. The proof of payment will be sent through as soon as it is received.

PLEASE NOTE: We may not make payment to any clients account if the client has not made payment to the fitment centre. Should a fitment centre not want to work with us we do ask that you make use of another fitment centre in order for us to help you accordingly.

**Claims to be sent to: [Yolande@xssure.co.za](mailto:Yolande@xssure.co.za)**

